A Report on Four Week Long Workshop *on* ACADEMIC ADMINISTRATION *A training program for university administrators* Organized by Internal Quality Assurance Cell, ASSAM UNIVERSITY, SILCHAR 29th August to 25th September, 2017 at

Assam University, Silchar

Along with the challenges that the universities are facing in the 21st century, there are also several opportunities for the universities to grab. This paves the way for continuous improvement in management and administration to prepare university administrators to act as icons of the knowledge driven economy with a strategic vision. With an aim to provide up-to-date information on such issues, this workshop was designed for senior administrators of the university. This was a timely and pertinent step of the Internal Quality Assurance Cell of Assam University to train such officials of the university on the use of technology, develop positive attitude towards inter personal relationship, improving of leadership quality and accordingly enhance quality of planning, managing and administration in the Universities.

4 week long workshop on Academic Administration from 29th August to 25th September, 2017. The Section Officers and Equivalent participated in the first week from 29th August to 5th of September. A total of 39 participants registered for the first week of the workshop and 20 for all the remaining 3 weeks.

During the workshop there were 96 sessions of which there were as many as 80 lectures were delivered by 27 resource persons. The participants also delivered 20 presentations during the workshop.

Weekly feedback was collected from the participants on the resource persons and the result of the feedback was also supplied to the participants. In addition to that overall feed back on the conduct of the workshop was collected twice. Once from the section officers and equivalent and again from the Assistant Registrar and equivalent at the end of the workshop on 18 parameters like, organization, food quality, relevance, punctuality, effectiveness, perspective, skill development etc. In both the cases the maximum marks went to the organization of the workshop viz. 97.7 (SO) and 99.4 (AR). The minimum marks was in the parameter "Coverage" (80) by SO and on "Latest Developments" by AR.

The Budget sanctioned for the workshop was 5 lakhs (only for the AR and equivalent) and later on the Section Officers are also to be provide the training. From the registration another 87 thousand was collected. A budget of 5.97 lakhs were submitted. However, the entire program was completed within 4.3 lakhs.

Date	Time slot	Торіс	Speaker
29-Aug-17	10 to 11:30	Inaugural Session	
		Public administration and Academic	
29-Aug-17	11:45 to 1:15	Administration	Devajyoti Gogoi

The schedule of the Program was as follows:

Date	Time slot	Торіс	Speaker					
29-Aug-17	1:45 to 3:15	Managing an Organization	Dr. Ravi Kannan					
29-Aug-17	3:30 to 5	Good Practices for Healthy Life	Dr. Ravi Kannan					
30-Aug-17	10 to 11:30	Quality Parameters in University Education System and Higher Learning Institutes	Dr. Subroto Chowdhury					
30-Aug-17	11:45 to 1:15	Health Hazards of Office Workers and its Preventive Measures	Dr. Darsana Patoa					
30-Aug-17	1:45 to 3:15		Dr. Arup Barman					
30-Aug-17	3:30 to 5	Interpersonal Relationship Interpersonal Relationship						
-	10 to 11:30	· · ·	Dr. Arup Barman Dr. B B Mishra					
31-Aug-17	10 to 11.30 11:45 to 1:15	Pay Fixation						
31-Aug-17		Law for Working Women	Ms Sujata Dutta					
31-Aug-17	1:45 to 3:15	Understanding and implementation of law Principles and Practice of Human Rights: Some	Prof. Alok Tripathi					
31-Aug-17	3:30 to 5	Issues	Prof. R R Dhamala					
1-Sep-17	10 to 11:30	Pension Rules	Dr. B B Mishra					
1-Sep-17	11:45 to 1:15	Yoga a Complete Science	Mr. Sukumar Chandra Nath					
1-Sep-17	1:45 to 3:15	Cyber Crime and Cyber Security	Dr. Prodipto Das					
1-Sep-17	3:30 to 5	New Pension Scheme	Dr. Sanjeeb Bhattacharjee					
2-Sep-17	Saturday	Id-uz-Zuha	Id-uz-Zuha					
3-Sep-17	Sunday	Sunday	Sunday					
4-Sep-17	10 to 11:30	Right to Information and the Management of the Online RTI Portal	Dr. Pius Thomas Vazhappilly					
4-Sep-17	11:45 to 1:15	Common Skin Diseases	Dr. Darsana Patoa					
4-Sep-17	1:45 to 3:15	Procurement of Goods and Services	Mr. Sajal Kanti Choudhury					
4-Sep-17	3:30 to 5	Participant's Feedback	Section Officers					
5-Sep-17	10 to 11:30	How to go green in the office?	Dr. Aparajita De					
5-Sep-17	11:45 to 1:15	NAAC Accreditation Parameters	Dr. Subroto Chowdhury					
5-Sep-17	1:45 to 3:15	Financial rule for execution of works	Mr. Sajal Kanti Choudhury					
5-Sep-17	3:30 to 5	Valedictory Program of Section Officers						
6-Sep-17	10 to 11:30	Motivating the Motivators	Dr. Ashim Kr. Das					
6-Sep-17	11:45 to 1:15	Right to Education an Overview	Prof. Joyati Bhatacharya					
6-Sep-17	1:45 to 3:15	M Phil and Ph D Regulations, 2016	Prof. Joyati Bhatacharya					
6-Sep-17	3:30 to 5	Participant's Presentation						
7-Sep-17	10 to 11:30	Time Management	Abhirup Banerjee					
7-Sep-17	11:45 to 1:15	Time Management	Abhirup Banerjee					
7-Sep-17	1:45 to 3:15	Time Management	Debasis Saha					
7-Sep-17	3:30 to 5	Time Management	Debasis Saha					
8-Sep-17	10 to 11:30	Emotional Intelligence	Abhirup Banerjee					
8-Sep-17	11:45 to 1:15	Emotional Intelligence	Abhirup Banerjee					
8-Sep-17	1:45 to 3:15	Emotional Intelligence	Abhirup Banerjee					
8-Sep-17	3:30 to 5	Emotional Intelligence	Abhirup Banerjee					
9-Sep-17	10 to 11:30	GST Overview	Debasis Saha					

Date	Time slot	Торіс	Speaker				
9-Sep-17	11:45 to 1:15	GST Overview	Debasis Saha				
			Abhirup				
9-Sep-17	1:45 to 3:15	Team Building	Banerjee&DebasisSaha				
0.6	2 20 4 5		Abhirup				
9-Sep-17	3:30 to 5	Team Building	Banerjee&DebasisSaha				
10-Sep-17	Sunday	Sunday	Sunday				
11-Sep-17	10 to 11:30	NLP for work and Life	Abhirup Banerjee				
11-Sep-17	11:45 to 1:15	NLP for work and life	Abhirup Banerjee				
11-Sep-17	1:45 to 3:15	NLP for work and Life	Abhirup Banerjee				
11-Sep-17	3:30 to 5	NLP for work and Life	Abhirup Banerjee				
12-Sep-17	10 to 11:30	Impactful Communication	Debasis Saha				
12-Sep-17	11:45 to 1:15	Impactful Communication	Debasis Saha				
12-Sep-17	1:45 to 3:15	Impactful Communication	Abhirup Banerjee				
12-Sep-17	3:30 to 5	Impactful Communication	Abhirup Banerjee				
13-Sep-17	10 to 11:30	Conflict Management	Debasis Saha				
13-Sep-17	11:45 to 1:15	Conflict Management	Debasis Saha				
13-Sep-17	1:45 to 3:15	Conflict Management	Abhirup Banerjee				
13-Sep-17	3:30 to 5	Conflict Management	Abhirup Banerjee				
14-Sep-17	10 to 11:30	GST and Implications on University's Purchase	Achintya Kumar Mandal				
14-Sep-17	11:45 to 1:15	GST and Implications on University's Purchase	Achintya Kumar Mandal				
		Human Resource Management in					
14-Sep-17	1:45 to 3:15	Government Organizations	Dr. Sanjeeb Bhattacharjee				
14-Sep-17	3:30 to 5	Participant's Presentation					
15-Sep-17	10 to 11:30	4G technology and beyond	Dr. Prodipto Das				
15-Sep-17	11:45 to 1:15	Overview of Public Procurement	Achintya Kumar Mandal				
15-Sep-17	1:45 to 3:15	Overview of Public Procurement	Achintya Kumar Mandal				
15-Sep-17	3:30 to 5	Participant's Presentation					
16-Sep-17	10 to 11:30	Stress Management Through Yoga Therapy-I	Sukumar Chandra Nath				
16-Sep-17	11:45 to 1:15	Stress Management Through Yoga Therapy-II	Sukumar Chandra Nath				
16-Sep-17	1:45 to 3:15	Disaster Management	Sajal Debnath				
16-Sep-17	3:30 to 5	How to stay safe during disasters at work place	Sajal Debnath				
17-Sep-17	Sunday	Sunday	Sunday				
18-Sep-17	10 to 11:30	Disciplinary proceedings (Major Penalty and	Sh. Thyagarajan				
18-Sep-17	11:45 to 1:15	Minor Penalty)	Sh. Thyagarajan				
18-Sep-17	1:45 to 3:15	Leave Rules	Dr. DVS Shastri				
18-Sep-17	3:30 to 5	Leave Rules	Dr. DVS Shastri				
19-Sep-17	10 to 11:30	Accounts	Dr. B B Mishra				
19-Sep-17	11:45 to 1:15	Service Matters applicable to Teachers	Dr. DVS Shastri				
19-Sep-17	1:45 to 3:15	Maintenance of cash book, Bank reconciliation,	Sh. Thyagarajan				

Date	Time slot	Торіс	Speaker				
		depreciation and accounting of depreciated value etc.					
19-Sep-17	3:30 to 5		Sh. Thyagarajan				
20-Sep-17	10 to 11:30	Service Matters applicable to Teachers	Dr. DVS Shastri				
20-Sep-17	11:45 to 1:15	Recruitment	Dr. DVS Shastri				
20-Sep-17	1:45 to 3:15	Recruitment	Dr. DVS Shastri				
20-Sep-17	3:30 to 5	Participant's Presentation					
21-Sep-17	10 to 11:30	Reservation in Appointments	Dr. DVS Shastri				
21-Sep-17	11:45 to 1:15	Reservation in Appointments	Dr. DVS Shastri				
21-Sep-17	1:45 to 3:15	Right To Information	Prof. Alok Tripathi				
21-Sep-17	3:30 to 5	Participant's Presentation					
22-Sep-17	10 to 11:30	Sexual Harassment at Workplace	Prof. R R Dhamala				
22-Sep-17	11:45 to 1:15	ICT in Educational Administration: Usage and Challenges	Dr Shahin Ara Begum				
22-Sep-17	1:45 to 3:15	Human Rights and People's Rights	Dr. Pius Thomas Vazhappilly				
22-Sep-17	3:30 to 5	Participant's Presentation					
23-Sep-17	10 to 11:30	Use of Hindi in Government Offices	Prof. K M Jha				
23-Sep-17	11:45 to 1:15	Climate Change and its Impact	Dr Pradosh Kiran Nath				
23-Sep-17	1:45 to 3:15	Participant's Presentation					
23-Sep-17	3:30 to 5	Participant's Presentation					
24-Sep-17	Sunday	Sunday	Sunday				
25-Sep-17	10 to 11:30	Digitalization in Academic Administration	Prof D C Nath				
25-Sep-17	11:45 to 1:15	ICT and Work Organization	Dr Shahin Ara Begum				
25-Sep-17	1:45 to 3:15	Valedictory					
25-Sep-17	3:30 to 5	Valedictory					

The Feedback of the workshop was collected using the following schedule.

Workshop on Academic Administration (End of Week 1)

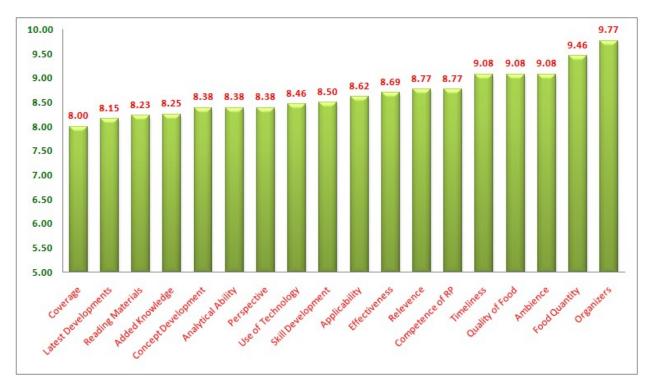
FEEDBACK FROM PARTICIPANTS ON COURSE

Please tick mark ($\sqrt{}$) on the appropriate scale (10 to 1) against the parameters listed below:

Parameters	Scale HighLow									
	10	9	8	7	6	5	4	3	2	1
1. Relevance of the Course										
2. Applicability of the course for present job										
3. Extent of coverage of the course content										
4. Learning values of the course in terms of:										
* Concept development										
*Added Knowledge										
*Increasing analytical ability										
*Broadening perspectives										
5. Use of appropriate audio visual technology during the workshop										
6. Effectiveness of programme in terms of delivery and communication										
7. Competence of resource persons										
8. Effectiveness of skill development										
9. Relevance and usefulness of the reading materials										
10. Coverage of latest developments about the topics										
11. Management of the workshop in terms of	:								1	<u> </u>
* Timeliness										
*Quality of food										

*Quantity of food					
*Ambience of the lecture hall					
12. Approachability of the organizers					

Overall Comments on the planning, management and relevance of the programme



The feedback of the Workshop stands as below:

Some comments made by the participants are as follows:

- The program is beneficial as it shall develop critical thinking, newer perspective and everything shall be done with a human touch.
- The program has lot to enrich the participants to cope with situations in day to day official activities.
- The program was useful not only for day-to-day office work but also in all round development of an administrator
- Such workshops shall be organized every year.
- The program shall be termed as Management Development Program (MDP) instead of Workshop
- Inviting Resource Persons from ISTM and NIFM will definitely help
- Very good, punctual, sincere and honest on the part of organizers in planning and management. It is beneficial for individual as well as organization.

Ishattacharjee

Director, Internal Quality Assurance Cell Assam University, Silchar

Date: 27. 09.2017