



**ASSAM UNIVERSITY: SILCHAR**  
**Circular**

This is to inform that the online portal for Grievance Redressal System (<https://www.ausnkn.in/rgrs/>) has been launched by Honourable Vice-Chancellor on 7<sup>th</sup> September 2023 for the SC & ST students of the university as per UGC guidelines.


Students belonging to SC & ST categories may register in the system for submission of their grievances and they may further track the status of their grievance through the portal.

All the Heads of the Departments as well as the Section Officers of the University of both Silchar and Diphu campus are the Grievance Redressal Officers (GRO). The GROs are requested to register themselves in the system for redressal of the grievances of the students. The GROs are to submit their response in the portal within 21 days from the date of submission of grievance as notified earlier.

The QR code of the Grievance Redressal System is given below for easy access through mobile phone.



This has the approval of Competent Authority.

  
(Dr. Pradosh Kiran Nath)  
Registrar

File No. AUS/CC/2023/10

Dated. 08.09.2023

Copy to.

1. P. S. to VC for kind information of the Vice-Chancellor
2. PVC, Diphu Campus for information and necessary action.
3. COE/DCDC/FO/Librarian for information & necessary action
4. All Heads of the Departments for information & necessary action
5. All Section Officers for information & necessary action
6. Director Computer Centre with a request to upload in the University Website
7. File

  
(Dr. Pradosh Kiran Nath)  
Registrar